

## 5 YEARS PEACE OF MIND

The warranty assures you that the products and service plan will protect the leather on your valuable furniture, when used for its intended purpose against stains and accidental damage caused by:

- All food and beverages
- Human and pet bodily fluids
- Common household substances including: Cosmetics, glue, grease and tar, soaps and shampoo products, ink, wax and wax polish
- Common household incidents of accidental damage that can happen when using the furniture for its intended purpose, including: scuffs, scratches, punctures, cuts and cigarette burns

Where staining cannot be cleaned or removed, or where incidental damage cannot be repaired, the stained or damaged part will be replaced at no charge to you. Even when replacement of the affected area takes place, your warranty is still valid for the remaining warranty period. If it is not possible to provide you with an exact colour match for your furniture due to availability or variations in dye lots or if the colour match is not reasonably acceptable, TF Group will recover or replace the affected lounge chair or suite at no charge to you, subject to the terms and conditions of the warranty.

TF Group will offer you cleaning advice, and if the problem still persists, no charge visits by a professional leather cleaning or repair technician to remove a stain or repair a damaged area, subject to the terms and conditions of the warranty.

### AVAILABILITY

TF Group's Leather Guard care kit, including five year product warranty is available for purchase at the furniture retailer only when purchased with new leather upholstered furniture.

The furniture retailer makes no representation and gives no warranty in respect of the products or warranty;

The kit and warranty is supplied and directly serviced by TF Group. The furniture retailer incurs no liability in respect of the kit or warranty.

### SERVICE/HELP CENTRE

If you require assistance with an incident under the Leather Guard 5 year product warranty and service plan you must call our customer services team on 0800 858 723 within 5 days of the stain or damage occurring. (Proof of purchase required)

Independently tested to EN13336 by an accredited laboratory, recognised by the International Council of Tanners and passed using test method ISO11640. LeatherGuard products are manufactured in New Zealand to ISO9002 standards.

TF Group is a wholly New Zealand-owned company and has been supplying furniture protection services since 1987. Leather Guard Protection products are manufactured in

New Zealand for:

**TF Group Limited**

Ph: 09 914 7595 Fax: 09 914 7597

[www.tfgroup.co.nz](http://www.tfgroup.co.nz)

P.O. Box 35 297

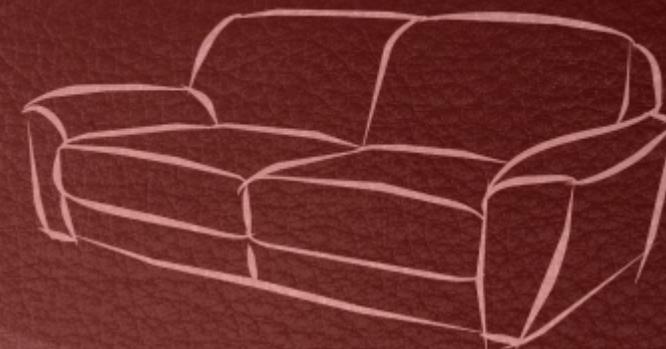
Browns Bay, Auckland

New Zealand.

We recommend

# LEATHER GUARD

5 YEAR PRODUCT WARRANTY AND SERVICE PLAN



Cleaning and protection program for leather upholstered furniture

LeatherGuard Leather Care Kit including  
5 Year Product Warranty & Service Plan  
Supplied by TF Group Ltd  
P.O. Box 35 297  
Browns Bay, Auckland  
New Zealand

# Leather

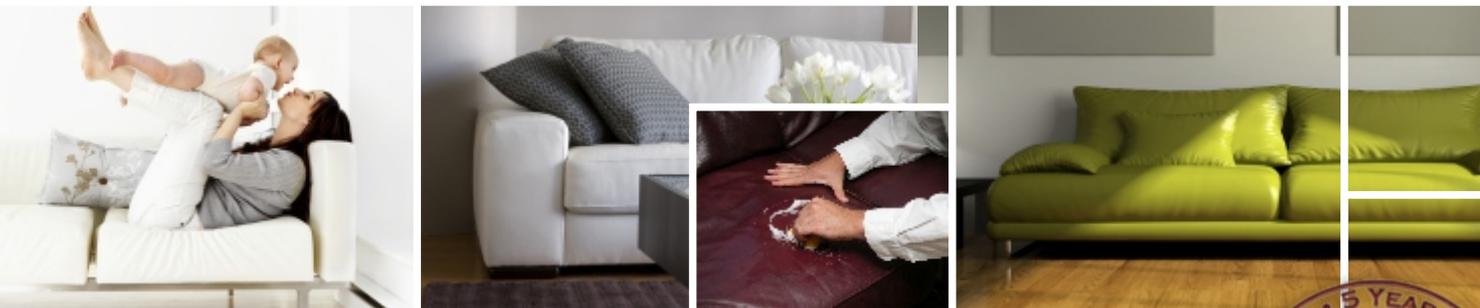
## You decide how long it will last

Celebrated for its durability and luxurious feel, leather upholstered furniture will provide an elegant feature for your home that will last for many years if it is properly maintained.

Most modern leather has a pigmented topcoat with a PU layer which helps to protect your leather. However body oils and perspiration (body acid and salts) will break this down over time if the suite is not properly protected and cleaned. With the correct regular maintenance, the leather can actually improve with age and last for many years to come!

Even the best leather will be subject to staining and damage therefore we recommend the LeatherGuard maintenance kit with 5 Year Product Warranty and Service Plan (the warranty).

***“The most common cause of premature leather failure is poor maintenance.”***



## The LeatherGuard Maintenance Pack contains

- LeatherGuard cleaner
- LeatherGuard protection cream
- Application mitten
- Cleaning sponge
- Brush
- Maintenance instructions on DVD
- 5 year service plan terms and conditions



Maxi Kit shown

## 5 Year product supply

The Leather Guard kit contains sufficient product to maintain your suite for 5 years if you clean and protect as directed in the instructions.

However, if you find that you require to maintain the suite more frequently due to heavy use or light colour, you may run out of product after 3 ½ to 4 years, all you need to do is call us to receive further product (proof of purchase/warranty required).

Remember you decide how long your leather upholstery will last.

## The LeatherGuard 5-Year Product Warranty and Service Plan does not cover:

- Normal wear and tear or anything that happens gradually including damage from accumulated perspiration, hair and body oils and its removal and maintenance.
- Accumulated multiple stains or damage or unidentified stains or damage.
- Pet damage and damage resulting from neglect, abuse, mishandling a deliberate act or if the furniture is not used in accordance with the manufacturer's recommendations.
- Commercial or rental furniture.
- Damage to the suite prior to or upon delivery, furniture in storage, in transit or damage caused by improper handling when relocating at a later date.
- Stains caused by chemicals, dyes, bleaches, paint, dye transfer, caustic or corrosive substances.
- Manufacturing defects of the leather or the furniture as they may become apparent over time.
- Quality of the colour of the leather, fading or other forms of colour loss.
- Loss of buttons or resilience of interior filling or damage to stitching, zippers, arm caps, decorative trims, foam, frames or mechanisms.
- The cost of regular maintenance by a service agent. Only authorised service agents are allowed to clean your furniture, the use of unauthorised agents or products will void this warranty.
- Stains caused due to a failure to use the products as directed or the use of any products not recommended within this document.
- The removal of odors even if the odour was caused by an incident covered under the warranty.
- A small travel charge may apply if you live more than 50 km from your selling retailer or nearest repair agent.
- Application of the products to suede, nubuck or natural/oiled leathers.

***Under no circumstances will LeatherGuard be liable for any damage or personal injury resulting from the misuse of its leather care products or the leather furniture. Leather Guard is not an insurance.***

### HOW TO DEAL WITH ACCIDENTAL STAIN OR DAMAGE:

If an accident occurs, use a clean white cloth and remove liquid and food spills promptly. If any stain or damage remains (which must be identifiable) call TF Group within 5 days of the incident occurring. Use and application of cleaning substances not approved by The TF Group will void your warranty.

**LEATHER  
GUARD**  
5 YEAR PRODUCT WARRANTY  
AND SERVICE PLAN

