

Accidents happen, so what is covered?

Without protection, your furniture is vulnerable to stains. Spills on untreated fabrics easily penetrate deep into the fabric causing stains that are difficult or impossible to remove. The warranty covers:

- All accidental spills and stains, such as:
 - Tea & Coffee
 - Wine
 - Ketchup
 - Cooking Oils
 - Mayonnaise
 - Mustard
 - Cordial
 - Mixed drinks
 - Juice
 - Tar
 - Bathroom soaps
 - Shampoos
 - Ink
 - Wax
 - Wax Polish
 - Lipstick
 - Mascara
 - Human and pet bodily fluids
 - All other food and beverage spills
- JUST
- Check that your new furniture is delivered free of stains and damage.
 - Regularly clean and maintain your furniture.
 - Contact TF Group within 3 days of a stain occurring to receive advice or service.

About the Soil-Guard product warranty

1. We will happily provide free cleaning advice.
2. If you cannot remove a stain using the recommended methods, we will arrange for a professional cleaning technician to remove it, at **no cost to you**.
3. If a stain is covered under the conditions of the warranty and it can not be removed by an authorised cleaning technician, we will re-upholster the affected area with the same or similar fabric.
4. If any of the above situations occur the product warranty remains valid until its expiry.

Availability

TF Group's Soil-Guard Fabric Protection warranty is available for purchase at an approved furniture retailer only when purchased with new fabric upholstered furniture.

The furniture retailer makes no representation and gives no warranty in respect of the Fabric Protection or warranty.

The Fabric Protection and warranty is supplied and directly serviced by TF Group.

The furniture retailer incurs no liability in respect of the warranty.

Service/Help Centre

If you require assistance with an incident under the Soil-Guard 5 year product warranty you must call our customer services team on 0800 858 723 within 3 days of the stain or spill occurring.

Proof of purchase required.

TF Group is a wholly New Zealand-owned company and has been supplying furniture protection services since 1987.

Soil-Guard Fabric Protection products are manufactured in New Zealand by:

TF Group Limited

Ph: 09 914 7595 Fax: 09 914 7597

www.tfgroup.co.nz

P.O. Box 35 297, Browns Bay,
Auckland, New Zealand.

We Recommend

SOIL GUARD

FABRIC PROTECTOR WITH 5 YEAR PRODUCT WARRANTY



- Effective
- Increases fabric life
- With UV Filta
- Longer colour retention
- Toll Free advice line



There's no secret to 5 years peace of mind, you've just discovered it! SOIL-GUARD FABRIC PROTECTION

Relax in the knowledge that your new investment is protected against everyday spills and stains by Soil-Guard Fabric Protection with 5 Year Product Warranty.

YOU WILL RECEIVE...

Quality protection: Soil-Guard Fabric Protector will be applied to your furniture before it is delivered. Your furniture will arrive protected and ready to use.

Nothing can provide 100% protection, but Soil-Guard treated fabrics prevent spills from easily soaking into the fibres, greatly reducing the chance of permanent staining.

SOIL GUARD

FABRIC PROTECTOR

Care tips

- Clean and vacuum your furniture regularly to prevent dust and dirt accumulating.
- If possible, rotate seating and/or back cushions.
- Keep your furniture out of direct sunlight.
- Use the recommended products as directed.
- We recommend that you have your furniture professionally cleaned at least every 12-18 months.
- For further information please refer to the care label on your suite.

UV Filta

Helps to slow down fading. It will not stop fading, but it will help to slow down the rate at which fading takes place. All fabrics will normally lighten or lose colour over time. Think of it like an SPF15 sunblock. It's not the total solution but it will help colour retention.

Soil-Guard Fabric Protection

- Applied by approved applicators.
- Penetrates and surrounds every fibre of the fabric creating an invisible barrier that protects your furniture from spills and stains.
- Does not affect the look, feel or smell of your fabric.
- Is not removed by steam cleaning.



**Some fabrics can demonstrate varying degrees of visual repellency depending on construction. Actual repellency should not vary.*

What is not covered?

The Product Warranty is not a cleaning or insurance contract, and the Product Warranty does not cover fabric and manufacturing defects. The Product Warranty covers the fabric upholstery of your furniture (when used for its intended purpose) against accidental stains and spills.

The Product Warranty does not cover:

- Stains caused by chemicals, dyes, bleach, glues or caustic and corrosive substances.
- Wear and tear or anything that happens gradually including damage from accumulated perspiration or body oils, accumulated incidents of staining, fading or sun damage.
- Stains caused by deliberate acts (including stains caused by unsupervised children), mishandling, abuse or vandalism.
- Unidentifiable stains.
- Incorrect use of, or failure to use, the recommended cleaning products or methods.
- Furniture used for commercial or rental purposes, furniture in storage or furniture in transit.
- Dye transfer.
- The removal of odours (even if they are caused by a stain).

